

Belews Landing Gate Control – Resident Instructions

Introduction:

Crows Nest at Belews Landing is protected by a gated entrance. Entry through this gate is controlled and is limited to Homeowners in Crows Nest, their guests, and visitors. Leaving the gated section is always possible by simply pulling up to the exit gate.

The entry and exit gates operate independently on timers. They may be programmed to stay open during certain times each day. These schedules are subject to change, however, so you should always be prepared to use one of the entry methods outlined below. In addition, you may want to grant access to guests or other visitors, and you should understand the options you have to grant (or deny) access.

Remote Control/Mobile Phone Bluetooth Access:

Until July 2021, all Homeowners in Crows Nest were given 2 remote controls that will open the entry gate. Moving forward, all **new** construction Homeowners will be provided 2 licenses for Bluetooth Remote Access via the new Homeowner Mobile Phone Bluetooth “SynqProx” application if they have not already received the 2 remote control units. This new technology will enable more efficient administration and reduce costs to the HOA. Please refer to your Homeowner’s information if you need to replace a remote or if you wish to purchase additional application licenses for the Bluetooth application for your mobile phone. Additional licenses (beyond the 2 provided for **new** construction by the HOA), are \$10/mobile phone one time fee. Payments for additional licenses are required in advance prior to release of the new licenses for each mobile phone and may be submitted to the HOA Treasurer in cash or check made payable to Belews Landing HOA. Once payment is confirmed, authorization and instructions will be sent to the requestor. Pressing the button on the remote control or using the Mobile Phone Bluetooth application will immediately open the entry gate and allow vehicle passage.

Entry Code:

Each Homeowner is given a 4-digit Entry Code. This code will open the entry gate and allow vehicle passage. To use the entry code, press the # key on the gate keypad and then enter the 4-digit code. The entry gate will open immediately.

Note: Each Homeowner is given a unique Entry Code. You should guard this code since it will allow entry to anyone that has it (or obtains it from another person)! Be aware that the gate control system records all entry attempts. Any code that shows unusual or abusive patterns of use may be temporarily suspended or may be deactivated and a new code issued.

Directory Access / Dial-Up Communication

The gate control system has the ability to dial your residence or mobile telephone number and allow you to grant (or deny) access using your preferred phone! This method is very useful for one-time guests or infrequent visitors, because you do not have to give out your permanent Entry Code.

Each Homeowner is listed by name in the directory that appears on the gate control system display. Each name has a hidden residence phone number associated with it. To request entry, a guest follows these steps:

- 1) Look up your name on the display. The names are listed alphabetically (by last name). There are Up and Down Scroll keys that will move through the list.
- 2) When a Guest finds your name, they press the CALL button.
- 3) The gate control system calls your phone number.
- 4) When you answer the phone, you can speak to the guest and they can speak to you through the gate control system (it operates like a hands-free phone).
 - To admit the guest, you press the '1' key on your telephone. You will hear a beep tone in your telephone and it will automatically hang up. This is your signal that the gate is opening to allow vehicle passage.
 - If you do not want to admit the guest, press the '#' key on your telephone. This will hang up the call.

Note: Each Homeowner name is also associated with a 4-digit Directory Code (not the same as the permanent Entry Code). This is the number that appears next to the name on the gate control display. A guest can simply enter this 4-digit code on the keypad and press the CALL button (instead of looking up the name). You can give this code out to frequent visitors since it does not automatically open the gate – it still must call your telephone for entry.